



Quick Reference Guide

DMP 8860



Arm

1. Tap the shield icon in the center of the screen.
2. Select “Arm” on the left side of the screen.
3. Enter your 4-digit user code.
4. Tap “CMD” in the bottom right corner.
5. To Arm all areas, tap “Arm All”. To selectively arm areas, select the desired areas, then tap “Arm Selected.”
6. The Exit Timer will display on the keypad, exit the building. If you need to cancel arming, tap the “Enter Code to Cancel” box, enter your 4-digit code then “CMD”.

Disarm

***If entering an Armed building/area and the entry delay is in progress, skip to step 3.**

1. Tap the shield icon in the center of the screen.
2. Select “Disarm”.
3. Enter your 4-digit user code then “CMD”.
4. To Disarm all areas, tap “Disarm All”. To selectively disarm areas, select the desired areas, then tap “Disarm Selected.”

Clearing an Alarm

1. Enter your 4-digit user code then “CMD”.
2. Screen will ask, “False Alarm?” — Select “Yes”.
3. From the Home Screen, select the **Triangle** at the top of the screen to display alarms. If there are no further issues with the system, tap the arrow at the bottom to close the menu.
4. If there is still an alarm message displaying, follow steps for Disarming.

Viewing System/Sensor Status

If any sensors are in Trouble, the ! Triangle icon will appear above the shield on the Main Screen. Tap the icon to view the list of issues.

If any sensors are open, this will display when attempting to Arm the system. The screen will show a list of currently open sensors. You will then be given the choice to continue arming with them open (**Force Arm**), Bypass any open sensors (**Bypass**), or Stop arming (**Stop Arming**). Unless there is a known issue with a sensor, it is recommended to choose **Stop Arming** and verify the sensor is closed before trying to Arm again.

Bypassing Zones

Method 1:

1. On the main screen, tap “**Bypass**” to the right of the shield (scroll if needed).
2. Enter your **4-digit user code** and tap “**CMD**”.
3. Enter the **zone number** and tap “**BYP**” to bypass that zone.
4. To restore a bypassed zone, **repeat steps 1-3**, but tap “**RST**” instead of “**BYP**”.
5. Zone Bypassing will only last for One arming cycle – Once the system has been Armed, the bypass will clear upon being Disarmed again, and the bypass will have to be repeated.

Method 2:

1. Begin the Arming procedure by tapping the shield and selecting Arm.
2. After selecting the area to Arm or selecting Arm All, a list of open sensors will be displayed.
3. To bypass all open sensors, tap “**Bypass**”.

Enable/Disable Door Chime

From the Home Screen, scroll down the list on the right and press “**Chime**”. If the chime feature is enabled, there will be an icon in the top right corner showing an open door. If the chime feature is off, the icon will disappear.

Adjusting the Keypad Volume/Brightness

1. From the Home Screen, scroll down the list on the right and press “**Options**”.
2. Select “**Brightness and Volume**”.
3. Adjust the Brightness and/or Volume sliders to preferred setting.
4. Press the **Shield** icon at top right to return to the Home Screen.

Connecting/Reconnecting the Keypad to Wi-Fi

The 7-inch touchscreen requires a Wi-Fi connection to enable automatic updates and remote support from the Custom Alarm office. Upon installation, your technician will connect the keypad to your Wi-Fi network if available. If there is currently a connected network, a Wi-Fi signal icon will appear at the top right of the screen. If there are issues with connection or no network connected, the icon will display with a red line through it.

1. From the Home Screen, scroll down the list on the right and press “**Options**”.
2. Select “**Wi-Fi Settings**”.
3. The keypad will automatically scan and display available Wi-Fi networks.
4. Select your network from the list.
5. Enter your **Wi-Fi password** with the on-screen keyboard, then press “**CMD**” to save.
6. A banner will appear across the screen showing “**Connecting**”. If correct, you will be returned to the list of networks and your network will now have a Circle icon next to it. If incorrect, it will then display a message stating “**Incorrect Wi-Fi Password**” – Repeat steps with correct Wi-Fi password.

***To adjust Code/Profiles/Schedules, please utilize the Virtual Keypad App or Webpage.**



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